

ADULT COMMUNITY MENTAL HEALTH SERVICES – WITNESS SESSION 3

Contact Officer: Alan Coe
Telephone: x 0722

REASON FOR ITEM

To develop further the first and second witness sessions on how mental health services are delivered in partnership between people who use mental health services and their carers and those providing services including the voluntary sector, the Council and Central and North West London Foundation Trust (CNWL).

The third witness session will reflect upon visits carried out by Members on the 1st and 2nd of November and create opportunities to ask questions about any matters arising directly from service users, and officers from the Trust and The Council.

OPTIONS AVAILABLE TO THE COMMITTEE

To question the witnesses in relation to mental health provision in Hillingdon and to address the following lines of enquiry:

- local strategies – translating policy into practice
- partnership working
- enhancing joint working

INFORMATION

1. The Committee is responsible for undertaking the ‘policy overview’ role in relation to Social Services, Health and Housing. This role is outlined at the start of the agenda.
2. Previous experience from both Hillingdon and other Councils indicates that the Committee can have the greatest impact by focusing on a particular topic at one or several meetings.

BACKGROUND

3. At the 31 July 2012 meeting, the Policy and Overview Committee agreed through a scoping report the lines of enquiry to be pursued and the broad structure of the review of adult community mental health services.

PART 1 – MEMBERS, PUBLIC AND PRESS

Social Services, Health and Housing POC - 7 November 2012

4. Members are aware from the Scoping Report that current services deliver a range of community services to support people's recovery and social inclusion.
5. An important policy challenge is to ensure that services are appropriately focussed towards recovery and to support individuals gain the skills and confidence to resume an independent and socially inclusive life. Members will wish to establish from evidence obtained from previous witness sessions and from visits that practice is in line with policy and that resources available are used effectively to achieve this.
6. At this meeting there will be less emphasis on presentation and more opportunity for dialogue. To support this there will be a range of officers and service users to assist Members in formulating their views on current arrangements and to support them in identifying recommendations for further service development. Additionally there will be information available on two lines of enquiry that have yet to be covered. They are:
 - Current arrangements for training and development including opportunities service users and carers both to contribute to training and receive it; and
 - How service users can gain more choice and control over how services are arranged and provided.
7. The following witnesses are anticipated at the meeting:
 - Robyn Doran – Director of Operations CNWL
 - Sandra Brookes – Borough Director CNWL
 - Linda Sanders –Director – London Borough of Hillingdon
 - Alan Coe – Mental Health Consultant (LBH)
 - Gill Patel – Hillingdon MIND
 - Katherine Sims –Occupational Therapist
 - Helen Miller – Interim Head of Transformation
 - Users of current services

LINES OF ENQUIRY

It is expected that this meeting will cover all lines of enquiry relating to the visits undertaken and information will be available at the meeting to cover two further lines which, as yet, have not been discussed in depth:

- How can education for professionals and carers be improved?

- How are issues of supporting people take exert choice and control in their lives balanced against issues of potential risk to the individual?

SUPPORTING INFORMATION

To assist members and support both the presentations and questions to witnesses, a copy of the scoping report is attached for information.

SUGGESTED COMMITTEE ACTIVITY

Question the witnesses, adding supplementary questions as appropriate.